

Policies & Procedures

The complete CQC-aligned policy suite

A comprehensive, ready-to-deploy library of policies and procedures for domiciliary care providers in England, written to align with CQC fundamental standards and current legislation, and maintained through ongoing review so your service stays inspection-ready.

173

Individual policies

19

Categories covered

CQC

Aligned & reviewed

FROM

£90 + VAT / month**3-month** minimum term
Rolling monthly thereafter

What's included

This library gives registered domiciliary care providers a complete governance backbone in one place. Every policy is structured for CQC inspection readiness across the five key questions of safe, effective, caring, responsive and well-led, and is provided ready to brand with your organisation's name, logo and Statement of Purpose.

✓ CQC-aligned by design

Mapped to the fundamental standards and regulated activities so evidence sits where inspectors expect it.

✓ Kept current

Reviewed and updated in line with legislative and regulatory change, so you're never working from outdated guidance.

✓ Ready to brand

Supplied for you to apply your logo, service details and Statement of Purpose, adopt and adapt with ease.

✓ Built for home care

173 policies spanning clinical care, safeguarding, lone working, HR, health & safety and data protection.

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Policy Catalogue

173 policies · 19 categories
Domiciliary Care · England

01 Governance, Leadership & CQC Compliance

15 policies

DC1	Fit & Proper Persons: Directors	DC2	Fit & Proper Persons: Employed Staff
DC3	Requirements for Registered Managers	DC4	Good Governance
DC5	Statement of Purpose	DC6	Compliance with the Care Act 2014
DC15	Regulated Activities Compliance	DC51	Quality Assurance
DC70	CQC Notifications	DC77	CQC Inspection Ratings Display
DC146	Working with External Providers & Agencies in Home Care	DC153	CQC Regulations
DC158	Gathering Feedback	DC168	Open Door
DC173	Statutory Notifications		

02 Person-Centred Care & Dignity

13 policies

DC7	Person-Centred Care	DC8	Dignity & Respect
DC9	Consent to Care	DC10	Visiting & Accompanying in Care Homes & Hospitals
DC11	Safe Care & Treatment	DC40	Assisting with Personal Care
DC42	Communication & Engagement with Service Users & Families	DC72	Managing Delayed & Missed Visits
DC74	Dignity in Care	DC99	Best Practice in Intimate Personal Care
DC103	Live-in & Overnight Care	DC119	Supporting Personal & Sexual Relationships
DC139	Preventing Social Isolation & Loneliness		

03 Safeguarding & Protection

8 policies

DC13 Safeguarding Adults from Abuse & Improper Treatment

DC46 Protection from Radicalisation & Extremism (Prevent Duty)

DC100 Staff Safety & Abuse Prevention

DC132 Restrictive Practices & Physical Interventions

DC35 Duty of Candour

DC52 Safeguarding Children from Abuse & Improper Treatment

DC131 Missing Service User Response & Safeguarding

DC152 Preventing Suicide by Hanging & Strangulation

04 Assessment, Care Planning & Mental Capacity

10 policies

DC14 Receiving & Acting on Complaints

DC36 Initial Assessment & Care Planning

DC63 Developing & Managing Care Plans

DC98 Intermediate Care & Reablement Support

DC135 Mental Capacity Act Implementation

DC18 Risk Management & Assessment

DC39 Mental Capacity & Deprivation of Liberty Safeguards

DC68 Service User Agreements & Termination

DC128 Requesting Medical Support: GP, Paramedic & Specialist Services

DC154 New Service User Onboarding

05 Clinical Care & Long-Term Conditions

22 policies

DC44 Supporting Individuals with Dementia

DC56 HIV Awareness & Support

DC60 Supporting People Living with Autism

DC66 Positive Behaviour Support & Managing Aggression

DC84 Epilepsy Awareness & Seizure Management

DC87 Safe Use of Emollients & Fire Risk Management

DC95 Stoma Care & Management

DC117 Oral Care

DC145 Safe Management of Warfarin & Anticoagulant Therapy

DC50 Supporting Individuals with Learning Disabilities

DC59 Asthma Management

DC64 Catheter Care

DC73 Managing Service Users Living with Diabetes

DC85 Oxygen Storage, Use & Safety

DC91 PEG Care & Management

DC102 Leg Ulcer Management & Prevention

DC123 Pressure Ulcer Prevention & Management

DC147 Wound Care & Management

DC149 Stroke Awareness, Prevention & Care

DC170 Head Lice & Nits Prevention & Treatment

DC162 Pain Assessment & Management

DC171 Sepsis Symptoms & Management

06 Medication Management

5 policies

DC21 Medication Management & Administration

DC58 PRN Medication Management

DC167 Children's Medication

DC45 Assisting Service Users with Medication

DC122 Safe Collection & Handling of Prescriptions

07 End of Life & Bereavement

4 policies

DC38 End of Life & Palliative Care

DC114 Verification of Expected Deaths by Registered Nurses

DC71 Death of a Service User

DC129 Resuscitation / DNAR

08 Health & Safety

12 policies

DC16 Health & Safety at Work

DC23 Lone Working & Staff Safety

DC25 Notification of Other Incidents

DC49 Prevention of Falls & Injury

DC78 Safe Use of Display Screen Equipment (DSE)

DC112 Safe Moving & Handling of Bariatric Service Users

DC22 Handling & Disposal of Hazardous Substances

DC24 Management of Accidents, Incidents & Near Misses

DC37 Moving & Handling

DC69 Control of Substances Hazardous to Health (COSHH)

DC88 First Aid at Work

DC137 Managing Sharps

09 Infection Prevention & Control

6 policies

DC17 Infection Prevention & Control

DC105 COVID-19 Management

DC159 Cleaning, Disinfection & Sterilisation Procedures

DC67 Clostridium Difficile (C. diff) Prevention & Control

DC108 Infection Outbreaks

DC169 Hand Washing

10 Nutrition, Hydration & Mealtimes

2 policies

DC12 Meeting Nutritional & Hydration Needs

DC89 Food Hygiene

11 Emergency, Fire & Business Continuity

6 policies

DC19 Emergency & Business Continuity Plan

DC20 Fire Safety & Evacuation Procedures

DC54 Managing Heat Waves

DC86 Flood & Floods Management & Safety

DC148 Cold Weather & Winter Safety

DC165 Emergency Supply Shortages & Contingency Planning

12 Premises, Environment & Equipment

11 policies

DC61 Safe & Secure Business Premises

DC65 Use of CCTV & Surveillance in Service Users' Homes

DC75 Accessible Premises & Disability Inclusion

DC83 Reducing Carbon Footprint in the Office

DC101 Safe Key Holding & Access Management

DC121 Supporting Service Users with Pets: Risk & Safety

DC125 Recycling

DC150 Home Adaptations & Mobility Equipment

DC151 Gas Safety & Compliance

DC163 Legionella Prevention & Water Safety

DC166 Pest Control

13 Transport & Escorting

1 policy

DC43 Transportation & Accompanying Service Users

14 Data Protection, Records & Technology

10 policies

DC34 Confidentiality & Data Protection (GDPR): Service User

DC47 Record Keeping & Documentation

DC53 Confidentiality & Data Protection (GDPR): Staff

DC55 Accessible Information Standard

DC62 Caldicott Principles & Patient Information

DC110 Mobile Devices (Phones & Tablets)

DC116 Online Safety

DC136 Sharing Information with 3rd Party Organisations

DC143 Technology-Enabled Care & Telecare

DC164 National Data Opt-Out

15 Recruitment & Employment

12 policies

DC26 Recruitment, Selection & Retention

DC76 DBS Checks

DC81 International Recruitment & Employment

DC82 Recruitment & Employment of Ex-Offenders

DC93 Staff References

DC96 Staff Identification & ID Card

DC107 Occupational Health Screening & Medical Reports

DC113 Employee Notice Periods & Resignation

DC127 Employee DBS Reporting

DC144 Volunteer & Intern Recruitment, Training & Support

DC156 Using Temporary Staffing Agencies

DC157 Fixed-Term Employment Contracts

16 Staff Conduct, Training & Development

10 policies

DC27 Staff Supervision, Training & Development

DC28 Staff Conduct & Code of Ethics

DC79 Spot Checks

DC80 Staff Dress Code & Uniform

DC94 Using Social Media Platforms

DC97 Staff Induction Training

DC111 Secondary Employment & Conflict of Interest

DC120 Professional Development

DC124 Maintaining Professional Boundaries

DC161 Workplace Relationships & Professional Conduct

17 Employee Relations, Leave & Wellbeing

19 policies

DC29 Whistleblowing (Speaking Up)

DC31 Disciplinary & Grievance

DC32 Handling & Prevention of Bullying & Harassment

DC33 Staff Leave & Absence

DC90 Flexible Working & Work-Life Balance

DC104 Supporting Employees with Disabilities

DC106 Maternity Leave

DC109 Mental Health & Wellbeing at Work

DC115 Occupational Health & Employee Wellbeing

DC118 Paternity Leave

DC126 Managing Redundancy & Employee Support

DC130 Employee Retirement Planning & Support

DC134 Self-Care, Wellbeing & Personal Treatment

DC138 Team Building Events

DC140 Staff Appraisal

DC142 Employee Statutory Leave & Time Off

DC172 Public Holidays

DC141 Staff Vaccination

DC160 Supporting New & Expectant Mothers in the Workplace

18 Equality, Diversity & Inclusion

3 policies

DC30 Equality, Diversity & Inclusion

DC133 Transgender Equality & Workplace Support

DC92 Gender-Inclusive Care

19 Finances, Belongings & Ethics

4 policies

DC41 Managing Service User Finances

DC57 Bribery & Fraud Prevention

DC48 Handling Service User Belongings & Valuables

DC155 Modern Slavery

PRICING & TERMS

Simple, transparent pricing

One straightforward subscription covers the full library, ongoing reviews and updates.
No setup fees, no per-policy charges, just everything your service needs to stay compliant and inspection-ready.

SUBSCRIPTION

£90 + VAT

per month · full access to all 173 policies, including updates and ongoing reviews throughout your subscription.

THE TERMS

Minimum term 3 months

After that Rolling monthly, cancel anytime

Billing Monthly · £90 + VAT

Ready to get started?

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